



UNIVERSITY OF NORTH CAROLINA  
CHARLOTTE

NEW STUDENT  
ORIENTATION



# WELCOME NEW NINERS!

*MILITARY-AFFILIATED STUDENTS INTEREST SESSION*



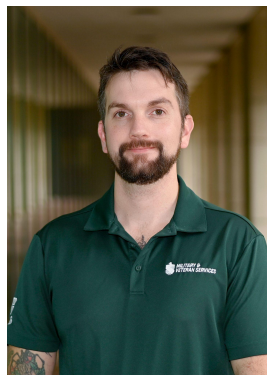
## Military & Veteran Services (MVS) Office Staff



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# Military & Veteran Services Mission

Charlotte's office of Military and Veteran Services (MVS) is dedicated to the support and success of our military-affiliated student body. From processing GI Bill benefits to providing the Veteran Student Lounge for study and community, MVS is the central hub at Charlotte to promote a smooth and seamless transition for those choosing college after or during their service.

## Educational Benefits used at Charlotte:

- Chapter 33: Post 9/11 GI Bill
- Chapter 30: Montgomery GI Bill
- Chapter 31: Veteran Readiness and Employment (VR&E)
- Reserve/National Guard Benefit: 1606
- Chapter 35: Survivors' and Dependents' Education Assistance (DEA)
- Assist in facilitating Federal and State Tuition Assistance

# Veterans Affairs (VA) Education Benefit Certification Process

## Critical Steps

1. Apply for your Certificate of Eligibility (COE) for chosen VA educational benefit @ [va.gov/education/](https://va.gov/education/)
  2. Be registered for classes
  3. Apply to use your benefits in the Certification Portal @ [vacert.charlotte.edu](https://vacert.charlotte.edu)
- All benefits with the exception of Chapter 31 VRE are required to provide MVS with a copy of your Certificate of Eligibility (COE)!
  - COEs come from the VA directly through postal mail, if you have a question about if your document qualifies please bring it to the MVS office and ask the front desk.
  - This document is collected once per benefit usage.

# In-State Tuition Waivers: 702 Veterans Choice Act

1. Students must complete the Residency Determination Service (RDS) at [ncresidency.org](https://ncresidency.org) to receive the in-state tuition rate.
2. If RDS designates you as a non-resident, you can provide proof of residing within North Carolina the MVS.

## Accepted Documents Include:

- A rental agreement/lease or dorm agreement
  - Mortgage paperwork
  - Utility bill (gas, electric, water/sewer)
  - Notarized letter
3. Submit your documentation in the certification portal during your certification request.
  4. Upon receipt of the documentation the MVS will apply the 702 Veterans Choice Act Waiver for in-state tuition.
  5. **Note: This does not change your residency status**, you must still complete the waiver process yearly.
  6. The 702 waiver is intended to be a temporary fix until your RDS decision is changed to in-state.

# Priority Registration

1. Students utilizing any VA educational benefits gain Priority Registration privileges after completing their first semester
2. Priority registration relies on timely processing of VA educational benefits and resolving any academic or financial holds (Niner Course Pack, Health Center charges)
3. Priority registration is on the first day the registration schedule opens

## Protective Holds (Post 9/11 & VRE)

1. A protective hold is placed on the accounts of Ch 33 Post 9/11 and Ch 31 VR&E benefit users before the drop for non-payment deadline by Student accounts, as long as the student has been certified.
  - You may still receive automated emails from the university asking you to pay your tuition & fees
  - If our office is waiting on documentation, as long as your request is submitted before the deadline we can protect your classes
2. CH 35 DEA, CH 30, 1606 benefits do not cover Tuition & Fees and are flat monthly stipends, students should plan to cover their Tuition & Fee cost accordingly

# Payment Information and Timeline

1. All monthly stipend payments from the VA are received on the first of each month, for the previous month of enrollment time.
2. Students should be aware that the first and last stipend of each semester will be **prorated** based on the start/end date of the semester.
3. You must be enrolled in full-time status AND take at least one course in-person or hybrid in order to receive the full amount of monthly stipend for certain benefits.
4. All Monthly Stipends are setup via **Direct Deposit through the VA.**
5. Various VA benefit types will need to respond to monthly enrollment checks via text message or by calling the VA at 1-888-442-4551.



# Enrollment Verification

1. The VA requires you to complete monthly check-ins through text or email called “Enrollment Verification”
2. You will receive guidance on setting up your Enrollment Verification from the VA directly
3. Not completing the check-in will result in the VA turning off your monthly stipend, it is a process to get it turned back on
4. The monthly Enrollment Verification is different from the Verification of Enrollment process necessary for CHAMPVA Medical Coverage (Military Dependents only)

# CHAMPVA/Tricare Healthcare Waivers

If you are using CHAMPVA for your healthcare benefits, we need your CHAMPVA School Enrollment Certification Letter or Attendance Form to ensure your continued coverage.

## What You Need to Do:

1. **Complete the CHAMPVA School [Enrollment Certification](#) Letter or [Attendance Form](#).** (Depending on your circumstances)
  - You can find the form on the CHAMPVA website or contact their office at 1-800-733-8387 for assistance.
2. **Submit the Completed Form to Us:**
  - Email it to [military-veteran@charlotte.edu](mailto:military-veteran@charlotte.edu)
  - Drop it off in person at MVS office

This step is essential for maintaining your CHAMPVA benefits while enrolled as a student.



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# Benefits or Certification Process Questions?



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# Community Building

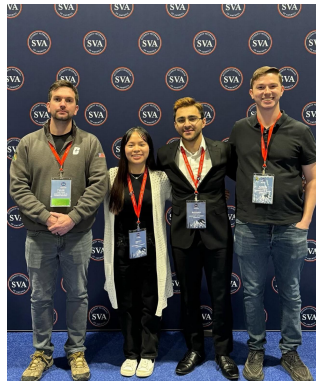
The MVS provides tons of opportunities to connect with other military-affiliated students.

Whether it is at an event on campus, studying in the lounge, or heading off-campus.

Veterans Lounge and Study Area:  
Barnard 108, card access only.



# MVS Resources and Partnerships



- Provide professional development opportunities within the military-affiliated community
- Monthly mental health workshops held in the lounge (facilitated by CAPS)
- Mentoring Program: Veteran Engagement & Student Success (VEST)
- VA Work Study positions (work while on campus)
- Student Veterans Association (SVA-49ers)
- Military Women's Alliance (MWA)

# Veteran Engagement and Student Transition (VEST)

- Student-centered peer support program for first semester students.
- A trained student-veteran will connect you to on and off campus resources, events, and networking opportunities.
- VEST leaders communicate with you on a weekly basis, usually through an email with actionable information.
- Participation within the program links to exclusive events, giveaways, and connections for employment opportunities in the Charlotte area.



# Questions?



*Connect with us and check out our upcoming events!*